

MARY'S MENAGERIE, PLLC
GUEST AGREEMENT



Owner's Name _____

Address: _____

City: _____ State: _____ Zip _____

Cell / Home / Buisness? Phone: _____

Cell / Home / Buisness? Phone _____

E-mail _____

Name of dog _____ Breed _____

Weight _____ Color _____ Age _____

Does Mary's Menagerie, PLLC have permission to publish images of your dog(s) on social media such as Facebook? Please circle: YES or NO

_____ Male: neutered? YES or NO _____ Female: spayed? YES or NO

Brand of flea/tick control (required to stay at the Menagerie): _____

Is your dog housebroken? ____ Yes ____ No

What brand/formula of dog food does your dog eat? _____

Amount _____ / _____ times per day

Do you have any other feeding instructions we need to be aware of?

Does your dog normally get snacks? _____ Yes _____ No

If yes, what kind and how often? _____

Has your dog ever bitten a person or another dog? _____ Yes _____ No
Has your dog ever exhibited aggressive behavior toward people or other dogs? _____ Yes
_____ No

If yes, please describe the situation and outcome:

Has your dog ever been bitten or attacked by another dog, or been abused ?
_____ Yes _____ No

If yes, please describe the situation and outcome:

Is your dog afraid of storms, loud noises, or any other particular situations?

Is there anything regarding your dog's background, current living situation, habits, or routines you want us to know so that we can give her/him an experience that is as close to home as possible?

Medical Information

Veterinarian's Name/Clinic: _____ Phone: _____

All guests are required to have current vaccinations (bordetella, as well as annual rabies and DHLPP (distemper, hepatitis, lept, parvo, and parainfluenza) vaccinations. We allow the every-three-year rabies vaccines.

Provided vaccination records: YES / NO

Describe any current or previous medical issues your dog has had including excessive sneezing, coughing, wheezing, asthmatic symptoms, digestive issues, or movement issues.

Is your dog currently on any medication? _____ Yes _____ No

If yes, what is/are the name(s), and what is the dosage?

Please bring medications in the bottle they were dispensed in!

Emergency contact information

Name _____ Phone number _____

Name _____ Phone number _____

Emergency medical care: If, in our judgment, your dog requires medical care and we are unable to reach you, please indicate below whether you want us to take your dog to a veterinarian or animal hospital.

____ Yes By checking "Yes" you agree to be solely responsible for the payment of all medical bills for your dog and you release Mary's Menagerie, PLLC and its employees of and from any and all responsibility for, or claims, damages debts, arising out of or related to such medical care, including, but not limited to, transportation to/from the veterinarian clinic and choice of veterinarian or animal hospital.

____ No By checking "No", you agree to release Mary's Menagerie, PLLC of and all responsibility for, or claims damages, debts arising out of related to Mary's Menagerie, PLLC, not providing or obtaining medical care for your dog and you acknowledge that Mary's Menagerie, PLLC is not required to give any medical aid.

In case of emergency, do you want a representative of Mary's Menagerie, PLLC to take your pet to:

_____ the nearest veterinarian/animal hospital

_____ only your veterinarian/animal hospital

Name of veterinarian/clinic/hospital: _____

Pick-up of your dog: Mary's Menagerie, PLLC may release your pet(s) to following person(s):

(Please let us know ahead if someone outside your immediate family will be picking up your pet or pets).

Mary's Menagerie PLLC staff **MAY NOT** release your pet(s) to the following people. If we do not recognize the person picking up your dog, we will request identification.

() **By checking here**, you may verbally (in person or by telephone) or in writing (paper, email, fax) request that Mary's Menagerie, PLLC release your dog to someone other than the person(s) listed above, and you release Mary's Menagerie, PLLC of and from any and all responsibility for releasing your dog to any person Mary's Menagerie, PLLC reasonably believes to be authorized by yourself.

Please list any special instructions here:

PLEASE READ

- We prefer that your dog be spayed or neutered. Dogs are required to have all their vaccinations.
- House brand dog food is 4 Health. We request that you bring the food your dog(s) eat at home to avoid upset stomach. **If Mary's Menagerie supplies the food, the client cost is \$1.50 per pet per feeding. So if your dog eats twice a day, the cost added to boarding will be \$3.00 per dog per day.**
- We reserve the right to not accept any dog that exhibits aggressive behavior or extreme separation anxiety problems.
- If your dog does severe damage to rooms or property, you will be charged according to damage.
- Any dog that arrives at our facility with fleas and ticks will receive a flea and tick treatment and **you will be charged a minimum of \$15.00** for such treatment.

- Dogs with protruding eyes such as pugs, Boston Terriers, etc.: these dogs can have severe eye problems. We are not responsible for any injury and cannot guarantee that an injury will not occur.
- After your dog's check-out at Mary's Menagerie, PLLC, it is your responsibility to observe your dog and get any medical care needed.
- This agreement also covers any new policies Mary's Menagerie, PLLC may add.
- You have also received a copy of the policy.
- It is the customer's responsibility to observe signs and ask for new policies.
- Mary's Menagerie, PLLC prices, late fees and policies are non-negotiable.
- We always watch for signs of illness such as vomiting, diarrhea, blood in stool, the amount of food your dog eats, amount of water your dog drinks, and blood from any part of the body. We are not a veterinarian and cannot make a medical diagnose.
- Mary's Menagerie, PLLC reserves the right to refuse any customer for any reason.
- Mary's Menagerie, PLLC cannot guarantee that injury will not occur in play yards for any breed.
- All dogs need to be brought in and taken out of the building on a leash or lead.

By submitting this form,

- a) You indicate your agreement with all the terms hereof,
- b) You authorize Mary's Menagerie, PLLC to obtain medical and vaccination records for your dog from the veterinarian listed above and you hereby authorize your veterinarian to provide this record to Mary's Menagerie, PLLC.
- c) You release and hold Mary's Menagerie, PLLC harmless from any and all manner of damages, claims, losses, liabilities, cost or expenses, causes of action suits, whatsoever in law or equity (including, without limitation, attorney's fees and related costs) arising out of or related to the services provided by Mary's Menagerie, PLLC, except which may arise from the sole gross negligence or intentional and willful misconduct of Mary's Menagerie, PLLC, including, without : (i) any inaccuracy in any statement made by yourself or information provided by you to Mary's Menagerie, PLLC (ii) your dog, including but not limited to destruction of property, dog bites and transmission of disease, and (iii) any action by yourself which is in breach of the terms and conditions of this Agreement.
- d) This Agreement covers the current relationship between Mary's Menagerie, PLLC and yourself. Each time you bring your dog to Mary's Menagerie, PLLC, you affirm the terms of this Agreement and the truthfulness and accuracy of all statements you make in the Agreement.

We are open 7:00 a.m. - 6:00 p.m. seven days a week. We WILL NOT allow pick up of pets after 7:00 p.m. If you pick your pet(s) up after 6:00, you will incur a \$10.00 late pick up fee.

Full payment is expected at the time your pet(s) is/are picked up.

Mary's Menagerie requires all new clients to pay a **\$25.00 deposit for boarding. Mary's Menagerie requires all clients to pay a **\$75.00 deposit** for boarding within three (3) days before or after the following holiday periods: spring break, Memorial Day, Fourth of July, Labor Day, Thanksgiving, Christmas, and New Year's Day. Deposits are not an additional charge but are deducted from the total cost of the stay. Only cancelations made at least five (5) days prior to the boarding stay date will be fully refunded.**

Signature _____ Date _____

Mary's Menagerie employee _____ Date _____